

Standard Agreement for Cable Modem

This Standard Agreement for Cable Modem is made between the ISP (**CITech CyberNet Ltd.**) and the Client in two original sets, one set to be retained by each party.

Whereas the Client has signed up for obtaining broadband Internet service to be provided by the ISP and a Cable Modem is now required for this purpose. The Client agrees to procure the Cable Modem in the following manner under the terms & conditions set forth below:

[01] Outright purchase of Cable Modem from the ISP (Option 1)

The Client has purchased a new Cable Modem from the ISP and will own the hardware even after termination of services. The ISP will provide 3 (Three) months warranty on the Cable Modem for any manufacturing defects and will replace defective Cable Modem with a new one within that period. Burnout or deliberate damages will not be covered in the warranty. The price of the new Cable Modem is **Tk. 4,500.00** (Taka Four Thousand Five Hundred) only which is Non-refundable.

[02] Free Rental of Cable Modem from the ISP (Option 2)

The Client has rented a Cable Modem (along with required accessories) in good working condition from the ISP after payment of a refundable Security Deposit of **Tk. 4,000.00** (Four Thousand) Only. At the time of termination of services, the Client will return the Cable Modem (along with required accessories) in similar condition to the ISP and will receive full refund of the Security Deposit. Cost of any damages will be recovered from the Security Deposit. The ISP will replace the Cable Modem for malfunction due to natural causes or manufacturing defects. In case of burn-out or deliberate damage of the Cable Modem, the Client will have to obtain a replacement Cable Modem at his own cost.

[03] Procurement of Cable Modem from Third-Party (Option 3)

The Client may choose to procure his Cable Modem from a Third-Party. In such case, the ISP will not take any responsibility for disruption of services due to dissimilar specifications. However, the connection and registration fee for this option is non-refundable **Tk. 3,000.00** (Taka Three Thousand) only.

Authorized Signature
CITech CyberNet Ltd.

Date:

Authorized Signature
'Client'

Date: